Article Type	Support
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Title	URLs and Certificates required to access CONNECT
Confidence	Expert Reviewed
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Issue

If network/internet access is using a proxy server, firewall with least privileged access, you will need to enable the following URLs to enable successful authentication with CONNECT.
In addition you will need to add URLs for any applications within CONNECT which are being used or configure using wildcard domains/URL.

We do not document IPs to be used in the allowlist and instead recommend using DNS based firewall settings.

CONNECT

With Wildcards:

- *.connect.aveva.com
- connect.aveva.com

Without Wildcards:

- signin.connect.aveva.com
- identity.connect.aveva.com
- profile.connect.aveva.com
- connect.aveva.com
- api.connect.aveva.com
- services.connect.aveva.com
- services2.connect.aveva.com
- license.connect.aveva.com
- storage.services.connect.aveva.com
- storage-secondary.services.connect.aveva.com
- Additional Application domains all on *.connect.aveva.com:

Certificates

- Lets Encrypt
  - Issuer: Let's Encrypt Authority X3
  - Usage:
    - signin.connect.aveva.com
  - URLs:
    - OCSP: http://ocsp.int-x3.letsencrypt.org
    - CRT: http://cert.int-x3.letsencrypt.org/
    - OCSP/CRLS: *.lencr.org
- Amazon
  - Issuer: Amazon

- Usage:
  - identity.connect.aveva.com
  - connect.aveva.com
  - api.connect.aveva.com
- URLs:
  - CRL: http://crl.r2m03.amazontrust.com
  - OCSP: http://ocsp.r2m03.amazontrust.com
  - CRT: http://crt.r2m03.amazontrust.com
- DigiCert
  - Issuer: DigiCert SHA2 Secure Server CA
  - Usage:
    - profile.connect.aveva.com
    - services.connect.aveva.com
    - services2.connect.aveva.com
    - storage.services.connect.aveva.com
    - storage-secondary.services.connect.aveva.com
  - URLs:
    - CRL: http://crl3.digicert.com
    - OCSP: http://ocsp.digicert.com

Environment

AVEVA Connect, CONNECT, Licensing as a Service (LaaS)

Resolution

If required, whitelist the following endpoints to allow connection and authentication.

AVEVA